

March 16, 2020

Dear Valued Customers,

COVID-19 MEASURES

In light of the rapidly changing environment due to COVID-19, we want to assure you that our priority is the safety of our customers and our employees. In order to maintain a safe environment and address customer concerns, we are taking measures including:

- Increasing the frequency of cleaning and sanitizing in our facilities and vehicles.
- Requiring drivers to change disposable gloves between delivery stops.
- Increasing the quantity of sanitizers and disinfectant wipes available for employees.
- Extending paid sick leave for any employees affected by COVID-19.
- Suspending non-essential meetings and business travel.
- Limiting access to our facilities to essential personnel only.
- Implementing contactless will calls.
- Offering optional curbside drop-offs instead of in store delivery

We are monitoring this developing situation closely and will continue to take the necessary steps to limit any disruptions in our supplies and services. We thank you for your patience and trust as we navigate through these challenging circumstances. Please stay safe in the meantime.

With warmest regards,

Customer Service
Vegan Distribution